Axcient

X360Recover
Pico
Quick Start Guide

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Introduction

This Quick Start Guide provides an overview of the Axcient x360Recover (formerly Replibit) Pico appliance setup process, including:

- Setting up your x360Recover (formerly Replibit) BDR appliance hardware,
- Connecting the power and network cables,
- Locating optional ports on the appliance, and
- Powering on your x360Recover (formerly Replibit) appliance.

Axcient Support

If you encounter problems during the setup process, contact Axcient support using one of the following methods:

Phone: 1 (800) 715-2339

• Submit a Ticket: https://axcient.com/partner-support/

All Axcient product documentation is available in the Axcient Knowledgebase ($\frac{\text{help.axcient.com}}{\text{help.axcient.com}}$).

Warranty

The warranty period for this BDR was set at the time of purchase. Please reference your purchase invoice to identify the warranty period and starting date.

Only SSDs with special firmware from the manufacturer are supported. Attempted use of unsupported SSDs will void all warranties and any related support.

Maintenance Information

For maintenance information, please reference the <u>x360Recover Appliance</u> <u>Options and Specifications</u>

IMPORTANT NOTE on serial numbers

Please examine your hardware carefully and note the serial number on each appliance. You will need to know these appliance serial numbers to properly locate the eth0 port needed during installation. Additional instructions appear below.

Pico Quick Start Checklist

STEP 1: Open the shipping box

Open the shipping box and remove the Pico appliance, the power cord, and the network connection cable(s).



IMPORTANT: Please examine your hardware carefully. Note the serial number on each appliance. You will need to know these appliance serial numbers to properly locate the eth0 port needed during installation.

STEP 2: Connect the cables

Connect one end of the provided network cable to the 1G NIC (eth0) network port on the back of the appliance and the other end to your network connection.

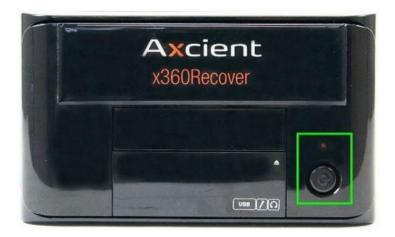
Next, connect the power cable to the back of the appliance and plug it into a power source. The power supply is an external power brick, so there's no need to adjust switches.

Optionally, connect the x360Recover appliance to a monitor using a VGA cable (sold separately). You can then use the monitor to temporarily validate a successful boot and the IP address.



STEP 3: Power on the appliance

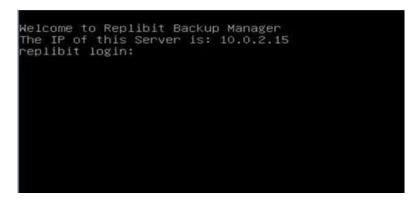
Open the appliance and press the power button to turn on the appliance.



The x360Recover backup software is pre-installed on the BDR appliance and will automatically launch once fully booted. Most x360Recover appliances will also automatically obtain an IP address through DHCP.

STEP 4: Record the IP address

If you connected a monitor to the BDR appliance, the IP address will display directly on the screen. Record this IP address.



Using a PC on the same network, type the IP address into a web browser to access the appliance web interface.

When fully booted, x360Recover must be provisioned (licensed) using the appliance web interface.

Your hardware setup is complete!

To start protecting systems, please proceed with setup and provisioning:

Appliance setup and first-time login - x360Recover

Frequently Asked Questions

What are the capabilities of this unit? What does it do, and who is it intended for?

The Pico is an entry level BDR appliance suited for small clients with 1-3 servers needing protection. Clients with larger workloads or larger storage requirements should upgrade to a larger model. If you require out-of-band management / IPMI capabilities, you should also leverage a larger unit. This model is aimed at entry level price points.

With two 2TB SSD drives, what is the total useable storage for this model?

The intent with this unit is to provide reliable BDR services with redundant storage, so the 2TB would have its drives mirrored to provide 2 'TB' of storage. In Axcient parlance, this equates to about 1.5TiB of usable storage.

Can I virtualize on the Pico model?

Absolutely! The unit with 16GB of RAM should be sufficient for virtualizing 1-3 protected systems, depending on resource requirements of the VMs

What differentiates this small Backup and Disaster Recovery (BDR) unit from a local cache? A BDR appliance provides a ready platform for instant virtualization and disaster recovery in the event of an issue. Local Cache provides local data, but a working system must be available to deploy Recovery Center in order to perform recoveries.

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